

### Method of Enterprise-Wide Migration

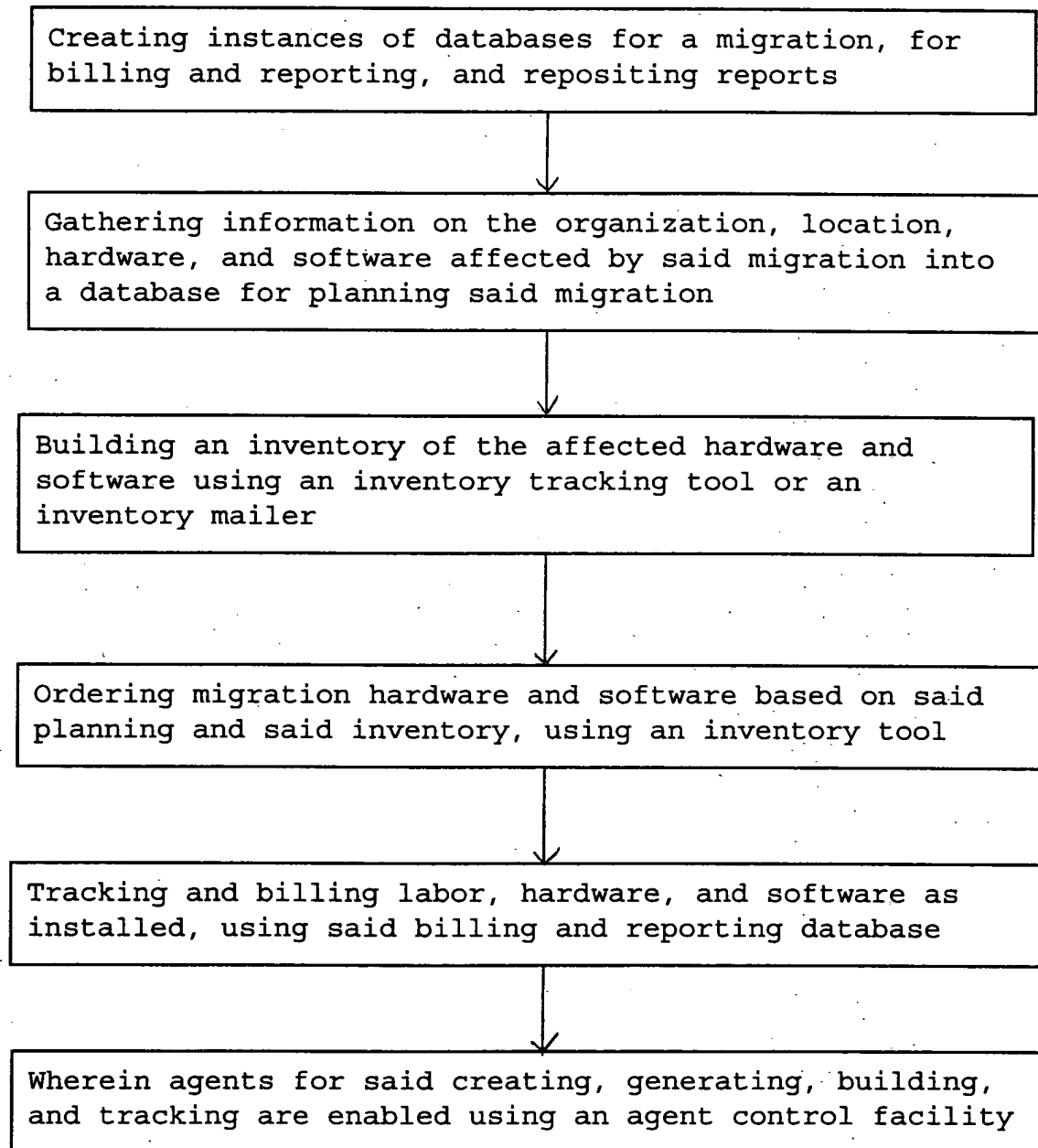


Figure 1

| PROCESS  | TOOLSUITE COMPONENT(S)   |
|--|--|
| Workload planning  | - Ethernet Migration Manager (EMM) database  |
| Machine/client inventory information gathering             | - Ethernet Migration Manager Inventory Tracking (EMMIT) tool<br>- Mobile Ethernet Migration Manager Inventory Tracking (Mobile EMMIT) tool<br>- Adapter By Exception (ABE) tool          |
| Customer contact management                                | - Ethernet Migration Manager Inventory Tracking Mailer (EMMIT Mailer) database<br>- Adapter By Exception Mailer (ABE Mailer) database  |
| Deployable component inventory control and forecasting     | - Ethernet Migration Manager (EMM) database  |
| Labor tracking and billing                                 | - Ethernet Migration Manager (EMM) database<br>- Ethernet Migration Manager Billing and Reporting (EMM BAR) database   |
| Deployable component tracking and billing                  | - Ethernet Migration Manager (EMM) database<br>- Ethernet Migration Manager Billing and Reporting (EMM BAR) database<br>- Ethernet Migration Manager Report Repository (EMM RR) database |
| Project reporting and measurements                         | - Ethernet Migration Manager (EMM) database<br>- Ethernet Migration Manager Billing and Reporting (EMM BAR) database<br>- Ethernet Migration Manager Report Repository (EMM RR) database |
| Database instance creation, management and configuration   | - EMM Instance Manager (EMM IM) database<br>- EMM Documentation and Rules (EMM DR) database  |
| Centralized data processing agent execution                | - EMM Agent Control (EMM AC) database  |
| Client information organizational and location information | - Client information repository (INFO.NSF) database  |

Figure 2

| TOOLSUITE COMPONENT  | DESCRIPTION   |
|--|---|
| Ethernet Migration Manager (EMM) database                                    | A Lotus Domino database which contains one entry for each client and/or machine and/or device being effected by the migration. Each entry contains information about the owner, location, migration status, labor required, component(s) delivered, etc.                                  |
| Ethernet Migration Manager Inventory Tracking (EMMIT) tool                   | A Windows executable which gathers information about a client and/or machine and/or device and transmits this information to EMM.   |
| Mobile Ethernet Migration Manager Inventory Tracking (Mobile EMMIT) tool     | A Windows executable (mailable to remote employees) which gathers information about a client and/or machine and/or device and transmits this information to the EMMIT Mailer.   |
| Ethernet Migration Manager Inventory Tracking Mailer (EMMIT Mailer) database | A Lotus Domino database which contains one entry for each remote employee who has been sent the EMMIT Mailer tool.  |
| Adapter By Exception (ABE) tool  | A Windows executable (mailable to employees requiring migration upon demand) which gathers information about a client and/or machine and/or device and transmits this information to EMM.   |
| Adapter By Exception Mailer (ABE Mailer) database                            | A Lotus Domino database which contains one entry for each remote employee who has been sent the ABE tool.   |
| Ethernet Migration Manager Billing and Reporting (EMM BAR) database          | A Lotus Domino database which contains in one place all information from all enterprise instances of EMM.   |
| Ethernet Migration Manager Report Repository (EMM RR) database               | A Lotus Domino database which contains all billing reports and snapshot datapoints to support delta billing process.  |
| EMM Instance Manager (EMM IM) database                                       | A Lotus Domino database which contains one entry for each enterprise instance of EMM. Instance status, geography, etc. information is managed here.   |
| EMM Documentation and Rules (EMM DR) database                                | A Lotus Domino database which contains documentation and configurable rules common to all instances of EMM. It is used to automatically distribute updates of this information to all instances.  |
| EMM Agent Control (EMM AC) database  | A Lotus Domino database which contains one entry for each enterprise instance of EMM. A series of data processing agents may be enabled/disabled for all enterprise instances. This database also contains the data processing agent scheduling and performs the actual agent executions. |
| Client information repository (INFO.NSF) database                            | A Lotus Domino database which contains centralized employee organizational and location information for efficient use by other toolsuite components.  |

Figure 3